



## Technical Sales Engineer (Water Systems)

### Roles and Responsibilities

- Communicating with clients, maintaining Clients (New and Old)
- Proactive in case of any clients request i.e technical etc
- Coordinate sales team by managing schedules, filing important documents and communicating relevant information
- Ensure the adequacy of sales-related equipment or material
- Respond to complaints from customers and give after-sales support when requested
- Store and sort financial and non-financial data in electronic form and present reports
- Handle the processing of all orders and requests with accuracy and timeliness
- Inform clients of unforeseen delays or technical problems.
- Monitor the team's progress, identify shortcomings and propose improvements
- Ensure adherence to laws and policies
- Take full charge of all tenders & provide support to the wider team on the technical aspect of every tender

### Educational Qualifications

- Proven experience in pump systems is a must in
- other administrative positions will be considered a plus
- Proficiency in English
- Well-organized and responsible with an aptitude in problem-solving
- Excellent verbal and written communication skills
- A [team player](#) with high level of dedication
- BSc in Mechanical Engineering or relevant field; certification in sales or marketing will be an asset

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